



20 August, 2007.

TO WHOM IT MAY CONCERN

I am delighted to provide a reference for Matthew Kaye and his company Jacnat Systems Pty. Ltd.

Our office is quite a large, busy retail travel agency, and as such our IT requirements are many, and consistent. Matthew and Jacnat manage that area of our business completely for us, leaving myself and my team to concentrate on what we do best – retail travel.

When issues arise (sometimes operator related!), we are able to reach Matthew instantly, and in almost cases he is able to fix the problem quickly by remote access. More complex on-site work is attended to within hours at most.

The service from Jacnat has always been knowledgeable, efficient, and impeccable, and we would not consider changing our allegiance in that regard.

I would be very happy to give a further verbal endorsement.

Sincerely,


ANNE ROGERS
Managing Director

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