

29<sup>th</sup> August, 2007

To Whom It May Concern

ETM Group has been lucky enough to have engaged the services of Matthew Kaye and Jacnat Systems for the last 6 years.

We are a National company with 8 servers and over 80 workstations and have always found Matthew's work to be responsive and diligent. He works primarily in conjunction with our IT department, assisting me with the more technically difficult issues that arise. Anytime I call he is always prepared to give any assistance he can. If he is required to come on site to assist, I can always rely on him to do just that.

On a personal level, Matthew has a great relationship with all our staff, and has had no issues interacting with anyone at any level at ETM.

In summary, I would have no hesitation to recommend Matthew Kaye and Jacnat Systems to anyone interested in appointing them as their IT company. I only hope that ETM continues the fantastic relationship we have with Jacnat for the next 6 years.

Please do not hesitate to contact me if you require any further information. I can be reached on the below details for the Melbourne office during working hours.

Kind regards



Nikki Beitner  
IT Manager  
etm group of companies